

CONSUMER PRODUCT INCIDENT REPORT

1. NAME OF RESPONDENT XXXXXXXXXX	2. PHONE NO. (HOME) WORK 912-242- XXXXXX 912-247-0118
3. STREET ADDRESS XXXX Windover Rd.	4. CITY STATE ZIP CODE Valdosta GA 31602

5. DESCRIBE INCIDENT OR HAZARD, INCLUDING DATA ON INJURIES (USE 2ND PGE IF NEEDED)
Consumer was baking chicken in dish at 375 degrees for 35 minutes when consumer heard a loud noise. Consumer found dish shattered into jagged pieces ranging in size from 3" long, 1" wide to slivers. Consumer used dish as instructed.

6/2/90 Consumer called dealer spoke to assistant manager (person's name unknown) and was told to bring dish to dealer and -continued-

6. DATE OF INCIDENT(S) 7/2/90	7. IF INJURY OR NEAR MISS, OBTAIN AGE 0 YR SEX N AND DESCRIBE INJURY: none	8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME none RELATIONSHIP none
9. DESCRIPTION OF PRODUCT quart rectangular glass baking dish		10. BRAND NAME Anchor Hocking

11. MFR/DISTRIBUTOR NAME, ADDR. & PHONE Anchor Hocking known Cincinnati, OH 43130 TEL: unknown known known known known	12. MODEL, SERIAL NUMBERS M1040
13. DEALER'S NAME, ADDRESS & PHONE Walmart 1200 N St. Augustine Rd. Valdosta, GA 31602 912-244-5244	

14. WAS THE PRODUCT DAMAGED, REPAIRED OR DEFECTED? YES x NO IF YES, BEFORE AFTER THE INCIDENT? after DESCRIBE: damaged, quart rectangular glass baking dish shattered.	15. PRODUCT PURCHASED NEW x USED DATE PURCHASED 12/89 AGE 7 mo.
16. DOES PRODUCT HAVE WARNING LABELS? IF SO, NOTE: see narrative	

17. HAVE YOU CONTACTED THE MANUFACTURER? YES NO x NOT, DO YOU PLAN TO CONTACT THEM? YES x NO OTHER?	18. IS THE PRODUCT STILL AVAILABLE? YES x NO IF NOT, ITS DISPOSITION	19. MAY WE USE YOUR NAME WITH THIS REPORT? YES NO x
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FOR ADMINISTRATION USE		
20. DATE RECEIVED 07/03/90	21. RECEIVED BY (NAME & OFFICE) RECEIVED BY (NAME & OFFICE) Comments made Excisions/Revisions Firm has no further notice	22. DOCUMENT NO. H070011A0
23. FOLLOW-UP ACTION MFR/PRVYR NOTIFIED 2/2/91	24. PRODUCT CODE(S) 0461	25. ENDORSER'S NAME & TITLE KML JF 1/3

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H070011A0

dealer would send dish to manufacturer for inspection. Consumer plans to let dealer look at dish, but is unsure if she will give dish to dealer. Consumer took pictures of dish.

Warning: "Caution: Failure to follow instructions could cause immediate breakage or breakage at a later date for no apparent reason which may result in personal injury or property damage."

Consumer wants dish investigated.

Consumer found CPSC hotline telephone number in a public library directory (name of directory unknown) to file this complaint.

EPDS JUL 9 1990

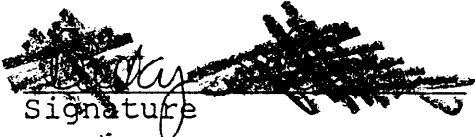
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If you have any changes, additions, or comments you wish to make concerning your attached report, please make them in the space below.

I would like to be kept abreast of the investigation in this matter. I feel that this product could be hazardous to others. I appreciate you looking into the situation.

I confirm that the information in the attached report (including any changes, additions, or comments I have made) is accurate to the best of my knowledge and belief.


Signature

8-7-90
Date



I request that you do not release my name.



You may release my name to the manufacturer but I request that you not release it to the general public.



You may release my name to the manufacturer and to the public.

27 Jul 1990